

The Service Agreement Terms and Conditions (the "Agreement")

This Agreement is executed this _____ day of _____, 20____, by and between The Asia Network Inc. (hereinafter referred as "Company" and _____ (hereinafter referred as "Customer").

It is mutually agreed by and between Company and Customer(s) as follows:

1. Qualification: Customer(s) is/are at least 18 years and older, and agree(s) and authorize(s) to enter into the Agreement
2. Service: under the Agreement, Company shall provide subscription programming (the "Service") and other services.
 - a) Programming changes by Company: Company reserves the unrestricted right to change, add, delete and/or rearrange the programming package, the selections in those packages, price and any other programming Company offer at anytime.
 - b) Service Term (the "Term"): The term of this Agreement shall be for a period of TWO YEARS commencing _____ . The Agreement shall be automatically renew for an additional prevailing term available at the time of renewal and the same terms of the Agreement shall continue to be in fully effect during the additional term.
3. Payment: Customer(s) shall pay to Company without any deduction or offset for the service rendered by Company
 - a) Subscription fee, including of any taxes for the programming shall be paid in advance, at the beginning of the each service cycle.
 - b) Payment: Customer(s) agree to make the monthly/annual payment to Company by credit card, auto debit (direct debit), personal check or by money order/certified funds. The check/money order/certified funds should be payable to TAN
- c) Administrative fees: Under a certain circumstances, the following additional fees may be imposed
 - Smartcard: if Company has to replace Customer(s)' smartcard, Company may charge a replacement fee of \$25
 - Reactivation: if Customer(s) request(s) reactivation of the Service after the Default(5c), Company may charge a reactivation fee of \$25.
 - Equipment replacement: if the Equipment Company provided is lost, stolen or damaged for any reason, Company may charge a replacement fee of \$150
 - Late fee: if the payment is not received by the due date Company may charge a late fee of \$25 per month; and
 - Returned payment: For any returned payments, Company may charge Customer a fee of \$25. Payment of returned checks must be made in the form of money order or certified funds. Customer agrees that, after the second returned check, all future payments will be in the form of money order or certified funds. This will continue until such time as written consent is obtained from Company. If Company agrees to accept the Payment paid late, this does not waive Company's right to not accept future late payment. In case of returned debit entry to the Automatic Payment (Credit and/or Bank), the late fee shall be automatically added to the next payment debit entry.
 - d) Failure to pay timely: Company (may, under its sole determination, deactivate the service, and/or) may assign Customer(s)' account to a third party for collection purpose without any notice.
4. Equipments: Under the Agreement, Company provides Customer(s) with the following equipments (Receiver, Smart Card, Antenna and LNB, the "Equipment") for the reception and viewing of Programming.
 - a) Ownership: Although Customer(s) is/are granted full usage of the Equipment throughout the Term, the Equipment remains the property of Company.
 - b) Completion of the Term: at the completion of the Term Customer(s) has/have following options:
 - Allow the automatic extension of the Agreement for an additional term in the manner permitted herein;
 - Cancel the Agreement and return all the Equipment to Company at Customer(s)' sole expense. If Customer cannot return all the Equipment to Company at the time of cancellation, Customer shall pay \$150 for the Equipment fee.
 - c) Equipment Maintenance and Services: for the first 6 months of the Term, Company guarantees the error free operation of the Equipment hardware supplied. During this period, if the Equipment malfunctions or is diagnosed as being in error, Company will arrange to replace the defective hardware immediately for free of charge. After 6 months warranty period, Customer(s) shall bear all costs involved in replacement or repair of any part of the Equipment(s) that require(s) replacement or repair including delivery and installation charges that may occur. Company's technical services shall provide Customer(s) with telephone assistance in determining the problem with the Equipment; however Company shall not be responsible at any time for any costs incurred by Customer(s) to diagnose and fix any malfunction or reception problem. Furthermore, Company shall not be liable for the ongoing alignment of supplied antenna. All installation(s) is/are provided to Customer(s) by independent installers who have agreed to give a high level of service and 90 day warranty on their installation service. The installation is authorized by Customer(s) and Customer(s) agree(s) that the independent installer is solely responsible for his installation workmanship during the 60 day warranty period. After that time, it is the sole responsibility of Customer(s) to bear any costs incurred for a technician to visit the premises to diagnose faulty reception or bad antenna alignment.
5. Termination
 - a) Termination by Customer(s): Customer(s) may cancel the Agreement anytime by providing Company with 30 day written notice of such intention. And the Agreement shall be terminated in 30 days. Customer(s) will be responsible for any outstanding balance accrued at the time of the Termination date.
 - b) Early Termination: if the Termination Date is prior to the Term (2b), Early Termination Penalty shall be levied. The Early Termination Penalty shall be equal to the sum of all monthly subscription fees due for the remainder of the Term (2b) or \$350.00 which ever is lower.
 - c) Default: The occurrence of any of the following shall constitute an event of Default: ①any of Customer(s)' payments that are overdue by more than 15 days from such payment date; ②any if Customer(s)' returned payment is not resolved by more than 15 days from such returned date. Upon the occurrence of an event of default, Company may, without notice, deactivate the Service and/or terminate the Agreement at anytime. In such case, Customer(s) shall still be responsible for full payment of any outstanding payment and Early Termination Penalty (specified in 5b) and termination of the Agreement by Company shall not, under any circumstances, relieve Customer(s)' liability of such outstanding payment(s).
6. Others
 - a) Change of information: Customer(s) must notify Company within 10 days of any change in personal information in writing. If any error occurs due to failed notification, Customer(s) shall be solely responsible for such incident(s).
 - b) Service Freeze (the "Hold"): Customer(s) may request the Hold by providing company with 30 days written notice of such intension, up to total sum of 90 days per year. The Subscription fee for the Service shall not be charged during the Hold, and the Service shall be disconnected for requested Hold duration. Regular subscription fee shall be charged after the Hold duration.
 - c) Postal Service: Company shall be liable for undeceived mails such as bill and parcels by Customer(s)
 - d) Billing: Company shall not send out bills to Customer(s)' every month. Customer(s) is/are solely responsible to pay subscription fee on time.
 - e) Reactivation of the Service: if the Service is deactivated due to Default(5c), Customer(s) may request for reactivation of the Service after resolve the problem. Reactivation process might take up to 24 hrs and in very rare cases, more than 24 hrs. Company is not responsible for duration of vacant Service during reactivation process. Therefore, no credit shall be given to Customer(s) for the duration.